



TULSA COUNTY SHERIFF'S OFFICE

500 South Denver
Tulsa, Oklahoma 74103-3832
www.tcsso.org

Stanley Glanz
Sheriff

Brian Edwards
Undersheriff



April 11, 2010



Ms. Rebecca S. Markert
Staff Attorney
Freedom from Religion Foundation
PO Box 750
Madison, WI 53701

Ms. Markert:

First, let me thank you for bringing this matter to my attention. I do not promote discrimination, of any kind, within this organization and investigate all allegations thoroughly.

With that, upon receipt of your letter I instructed that a thorough investigation begin to find out what exactly did happen in this incident and if we erred, what steps need to be taken to correct that error. The following information was found:

- Both books in question were delivered on the dates stated in the complaint;
- That the books, each time, were delivered by Federal Express to the front lobby of DLM;
- That employees stationed at the front desk did not sign for the packages, and in fact instructed the delivery person to return the packages to the sender.

Our policy on Inmate Correspondence speaks to receiving packages and how to handle them and while it does not specifically state that we do not accept packages from the various delivery services (only written as accepting packages sent through the US Mail), neither does it specifically state that we do. After speaking with the employees I am comfortable stating that they misinterpreted the policy and in no way were they acting in a malicious, discriminatory manner. In fact, the box that the books were delivered in was never opened and therefore the book title was unknown by those at the front desk.

Finding this error, we have made the appropriate changes to our policy and have ensured that all employees stationed at the front desk are made aware of the updated changes to our acceptance policy of inmate packages sent to the facility.

I trust that we have successfully addressed the issue of your complaint and while I sincerely apologize for the inadvertent offense to your claimant, these actions were not meant as interpreted. Should you have any further questions or complaints, do not hesitate to contact me again.

Sincerely,

A handwritten signature in black ink that reads "Stanley Glanz".
Stanley Glanz
Sheriff